

2023

Health Supply Chain Capacity Development





Welcome

Welcome to the PSA Academy and thank you for your interest in the course presented in this brochure. I encourage you to also consider the Academy's full range of training courses for health supply chain professionals.

The courses are available as class-room courses or as virtual-classes. And some are offered as self-paced e-learning too. You will find a full description of the benefits of each option later in this brochure.

In addition to the Academy courses, PSA also offers ASCM professional development training and APICS certification for supply chain professionals in all sectors.

Our staff are waiting to help you with your enquiries and to take your bookings. They can be contacted at training@pamsteele.org or at our offices listed on the back of this brochure.

Best regards,

Pam Steele, CEO

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PSA Academy Courses

Health Supply Chain Management

Health Supply Chain Capacity Development

Human Resource for Health Supply Chain Management

Health Supply Chain Leadership and Governance

Mainstreaming Gender in Health and Humanitarian Supply Chain



Health Supply Chain Capacity Development

Supply chain capacity development (SCCD) is crucial for meeting the growing demands on health systems due to population growth and new health interventions. SCCD is a complex undertaking which requires skills and knowledge beyond operational supply chain expertise. It is not about procurement for the next campaign, nor fire-fighting stock-outs. It is about systematically improving supply chain capacity and capability to meet demand.

This course focuses on health supply chain systems strengthening and related theories of change. Participants will learn what makes a health supply chain functional, and how to make systematic improvements to the supply chain within the broader context of health system strengthening. They will learn about tools and techniques for embarking on transformation within their own organizations, and to manage the entire supply chain transformation programme cycle.

Who should attend

This course is for those seeking to better understand the transformation process in order to build a compelling business case, or to lead a transformation programme, or otherwise participate within a health supply chain transformation programme.

Specific positions that will benefit from this course include senior managers; programme managers; supply chain professionals; technical assistance providers; and students who want to learn more about health supply chain transformation tools and techniques.

Course Objective

This course will increase participants' understanding of systematic health supply chain transformation in the context of broader health system strengthening so they may lead or participate in a transformation programme.

Learning Outcomes

By the end of this course, participants will be able to

- apply common terminology and distinguish between technical assistance and capacity development;
- identify what key enablers make supply chains functional;
- approach transformation from a wholistic perspective;
- embark on a health supply chain transformation;
- detect the early warning signs of a failing programme; and
- manage the transformation programme life-cycle.

Course Content

Day 1

Introduction to supply chain capacity development

- A systematic approach to capacity development in the broader context of health system strengthening
- Key enablers for a functional supply chain
- A winning mindset for embarking on a transformation
- Detecting the early warning signs of failure
- Why international aid often fails
- Common terminology

Day 2

Planning effective and sustainable transformation

- Approaches to needs assessment to determine priorities
- Developing goals, objectives, activities, and tasks, informed by data
- Governance frameworks, human resources and the financial inputs for transformation
- Seven areas of risk
- A stakeholder convening process

Day 3

Executing a transformation plan

- A 6-point checklist to systematically review of problems
- The 5-step transformation plan process
- The four support modalities and the main players in the transformation marketplace
- The four key areas to clarify before engaging external partners
- Personal strategies for time management and task prioritization

Day 4

Problem resolution and change management

- The 7-step problem resolution process
- Confirmation bias and other human behaviours
- The key qualities of a problem champion
- The five categories of change resistance and how to combat them

Day 5

Risk management and programme review

- Risks to making a lasting impact
- The gate review process
- Programme evaluation
- Recording lessons learned

Choice of Course Delivery

Before the Covid-19 pandemic, many of us had only experienced training in a classroom but the restrictions on movement accelerated a trend towards online training.

Today, the Covid restrictions may be lifted but trainees still benefit from having a choice of different course delivery methods to match their needs. Each course we offer from ASCM and from our own PSA Academy is available in one or more of the following formats

- Classroom training – traditional in-house training offered to corporate clients at a venue of their choice
- Virtual classroom – live training by an experienced trainer via Zoom
- Self-paced e-learning – self-paced online training using mostly pre-recorded video

These are some of the advantages and disadvantages of each format.

Classroom training

Advantages

- Led by an experienced trainer in-person
- Interaction with peers
- Freed from the distractions of the office
- Corporate clients may choose the venue

Disadvantages

- Most costly option
- Travel and accommodation costs
- Only available as in-house training for corporate clients

Virtual classroom

Virtual classroom

Advantages

- Led by an experienced trainer
- Lower cost
- No travel or accommodation costs

Disadvantages

- Limited interaction with peers
- Requires a reliable Internet connection

Self-paced e-learning

Advantages

- Lowest cost
- No travel or accommodation cost
- Train at your own pace
- Fit the training around your schedule

Disadvantages

- No interaction with trainer or peers
- Requires a reliable Internet connection

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